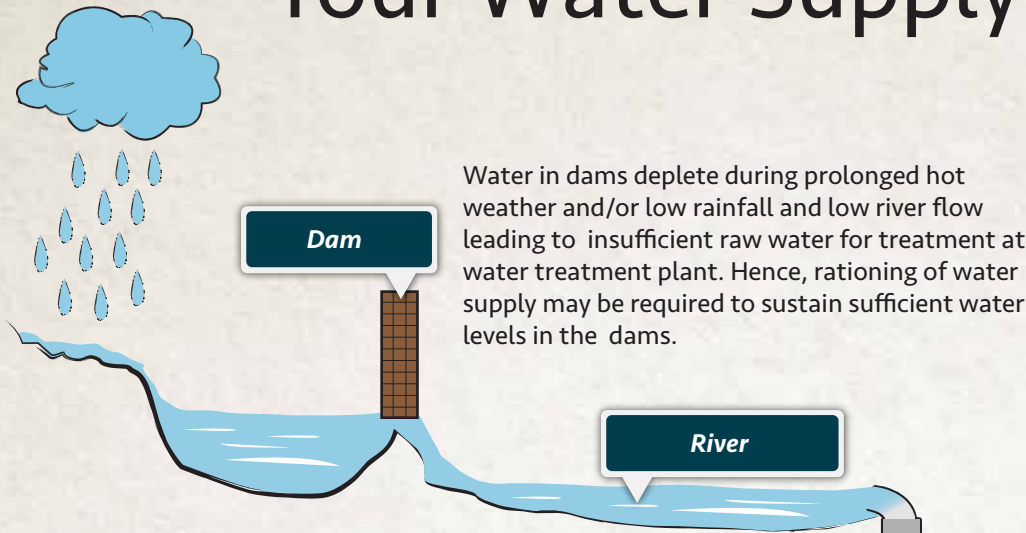


# Your Water Supply

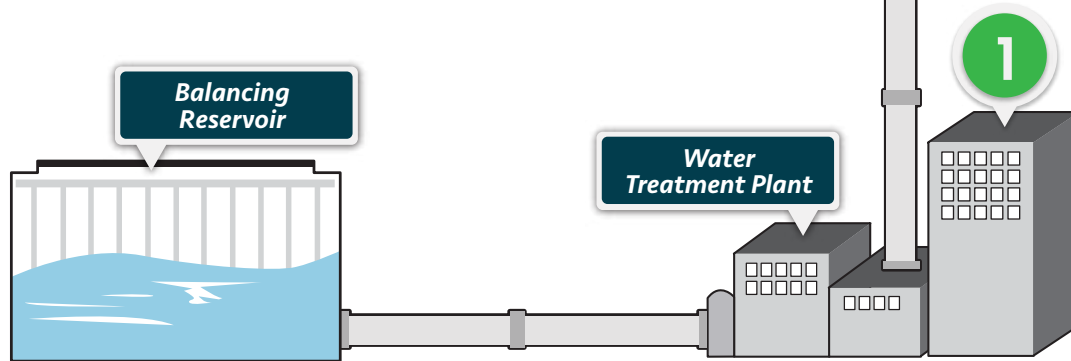


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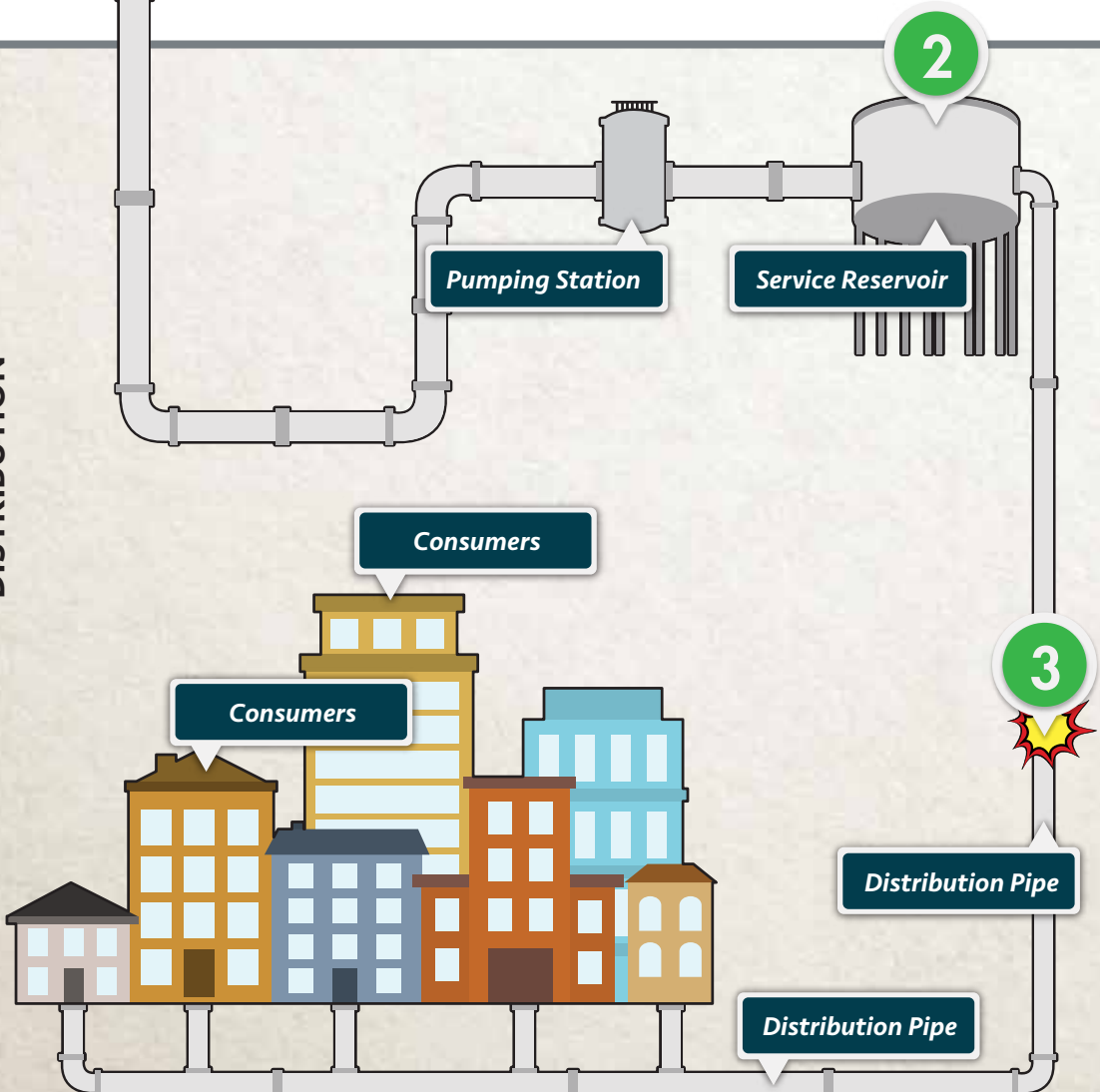
WATER SOURCE



TREATMENT



DISTRIBUTION



## Water Treatment Plant Shutdown Due To:

- Pollution in the river
- No electricity Supply
- Maintenance Works

The duration of the water treatment plant to resume operations depends on the level of river pollution and reconnection of electricity supply.

Maintenance of the plant is usually scheduled for **2 days to 5 days** and with prior notice to consumers.

## 2 Service Reservoir

stores water supply. Whenever there is no water supply from the water treatment plant, the water level in service reservoir has to reach its optimum level before water is supplied to premises.

It may take **12 hours to 48 hours** for water level to reach optimum level depending on the size and capacity of the reservoir.

During hot & dry weather, water level in the service reservoir may fall below the optimum level & cause water interruption due to high water usage. Consumers are advised to use water prudently during hot & dry weather.

## 3 Burst Pipe

repair works take about **12 hours to 36 hours** depending on the ground/site condition and location/depth of the pipe. Water supply will be restored in stages upon completion of the repair works.